



Oregon Employer Council Douglas County
and
Umpqua Community College
Community & Workforce Training

Invite YOU to attend...

“Coaching, Feedback and Accountability”

Presented by: **Mike Cieri**

Fine-tune important coaching and feedback skills. Coaching is all about inspiring, encouraging, and challenging others. It is as simple as noticing how an employee or co-worker is performing and then letting them know you notice. It is about letting people know that, “What they do Matters.” This workshop presents a practical guide to understanding what kind of people you work with, and how, on a daily basis, to notice their work, hold people accountable and best present them with rewards and challenges.

Find out the three different times, and three different ways to let others know they matter.

Participants will learn how to respond to each of the below situations within a practical and easy to use framework.

- When they are doing great work
- When they are doing poor work
- How to focus on the situation or issue without being personal
- Why clear agreements are the essential for holding folks accountable
- When they are on a dead-end road

PROFESSIONAL BIOGRAPHY

Mike Cieri, MSIR, has been in the Human Resource Management field for over 20 years. During this time he has held a variety of management positions, including several years on the executive management team of a large corporation as Vice President of Human Resources and Safety, as well as Vice President of Operations. His areas of expertise include legal compliance, workers' compensation, leadership development, performance management, coaching, training and development, compensation analysis, strategic planning, and developing best practices. Mike has a Masters degree in Industrial Relations & Human Resources from the University of Oregon, is a Certified Safety Director, and a national speaker. He has a coaching certificate from The Coaches Training Institute, San Rafael, California and Practitioner's Certificate in Neuro-Linguistic Programming from the NLP Institute of Oregon. Mike also is an adjunct professor at Oregon State University as well as at Northwest Christian University in the college of business.

Friday, January 24, 2020

Umpqua Community College – Danny Lang Center

SCHEDULE

7:30 am - 8:00 am Check-in / Registration
8:00 am - Noon Seminar

REGISTRATION

\$80 per person, or
\$70 per person (for groups of 4 or more) *Price includes workbook.*
To receive discount please call 541-440-4668

Non Refundable Fee includes continental breakfast and seminar materials.

Register Online: <http://bit.ly/OECSEMINAR>
Register by Phone: Call 541-440-4668

